PACIFIC WILDLIFE CARE

Serving SLO County
Since 1986

ANNUAL REPORT
2013
WELCOME

I first became involved with PWC in 2007, when it was preparing to open its new Rehabilitation Center, after 23 years of providing home-centric rehab programs. I watched as an empty building was transformed into a well-run emergency hospital serving wildlife from the entire county. Since then, I’ve seen dramatic progress at the Center, accomplished through the collective, collaborative efforts of a team of volunteers, senior rehabilitators, members, and donors.

It was these donors who came forward with extra funds to make possible the addition of our full-time veterinarian in January, 2013. Her arrival ushered in a time of change — facility improvement, advanced diagnostics and expert animal care.

Above all, on a daily basis, I’ve seen compassion—not only among our home rehabbers and those working at the Center, but from members of the community, ranging from the burly man who brought in a tiny injured mouse, to the 4th grader who asked for donations to care for wildlife instead of birthday gifts. Surely, PWC is about helping wildlife, many of whose injuries are a direct or indirect result of human activity. But it’s also about the opportunity—the privilege—to manifest compassion.

Meg Crockett, PWC President
AVIAN AMBASSADORS (from left to right, top to bottom)
Buddy – a Red-tailed Hawk, hit by a car and blind in one eye
Misty – a Western Screech Owl, hit by a car and is blind
Jack – a Merlin Falcon, hit by a car, blinded in one eye and unable to hunt
Max – a Great Horned Owl, hit by car and blind
Corax – a Common Raven, unable to fly
Denali – a Red-tailed Hawk, born with limited vision
Xena – an American Kestrel, born with nerve damage in one foot
Morro – a Peregrine Falcon, born in captivity, unreleasable, was offered to PWC
Handsome – a Turkey Vulture, with a broken wing that didn’t properly heal

MAMMAL AMBASSADOR
Annie, a Virginia Oppossum, has limited use of her limbs

2013 Educational Presentations: 136
Reaching more than 5,500 county residents

Trained volunteers take non-releasable educational animals and give presentations throughout the county to local schools (pre-school through university), churches, senior homes, service organizations, clubs, and community events.

Our ambassadors delight young and old alike while educational volunteers talk about the importance of wildlife and our vital ecosystem here on the Central Coast.

“Touching the hearts and minds of more than 5,500 SLO County residents.”
Five key achievements in 2013 enhance PWC’s ability to deliver compassionate care with skill and professionalism.

**Dr. Shannon Riggs Oversees Animal Care**

Thanks to a generous donation, PWC was able to retain the services of a full-time, on-site veterinarian, Dr. Shannon Riggs.

Dr. Riggs received her DVM from UC Davis and completed her internship in Bird/Zoo and Exotic Animal Medicine and her residency in Companion Avian/Exotic Pet Medicine and Surgery at UC Davis. She is unique in that she chose to focus her career exclusively on the treatment and care of wildlife.

As Director of Animal Care, Dr. Riggs works closely with the Center Senior Rehabilitators and volunteers, to develop protocols, treatment plans, and conduct training. Having a full time wildlife veterinarian has enhanced our ability to provide prompt, professional care.

**Digital X-ray Machine Completes Surgery Suite**

Radiographs are essential for proper diagnosis and treatment of injured wildlife. PWC was most fortunate to receive a donation for the purchase of a new digital x-ray system installed in January, 2013.

This state-of-the-art equipment allows Dr. Riggs to quickly identify fractures, obstructions, foreign bodies and chronic disease. During surgery, Dr. Riggs relies on radiographs for proper pin alignment and placement to stabilize bone fractures and to surgically remove fishing hooks and other foreign bodies. This radiograph (L) reveals proper pin placement in a Turkey Vulture with two fractured legs.

Other equipment acquired for the surgery suite was an anesthesia machine and autoclave, also funded by directed donations.
Center Upgrades Promote Productivity
The PWC Rehabilitation Center got a much needed “face-lift” in 2013. Several cabinets, sinks and stainless wall cages were donated by Dr. Stephen Paulick, DVM of South County Animal Clinic and installed by professional carpenters who donated their time.

In addition, new exam tables, stainless food-prep tables, and a commercial refrigerator & freezer were all purchased with directed funds allowing volunteers and staff to work efficiently in a clean, safe and organized work environment.

The Center Conference Room was upgraded with additional storage cabinets making it spacious, well-organized and comfortable for educational trainings and meetings.

Wildlife Database Saves Time & Energy
A new online database program specifically designed for wildlife rehabilitators was launched on New Year’s Day, 2013.

Wildlife Rehabilitation Medical Database or WRMD (pronounced wormed), is a simple record-keeping system used to collect, manage and analyze data from wildlife patients. This user-friendly online system has many benefits such as quick access to patient information, saving time and energy for all center workers. Phone and transport volunteers can easily access case information from their homes and quickly respond to public inquiries.

WRMD also allows us to learn from our data; through in-depth analysis we are able to identify and implement best practices.

Onsite Songbird Nursery Opens for Business
The new onsite song bird nursery opened its doors just in time for the 2013 busy season. Hundreds of orphaned birds spent the first few weeks of their lives in a room built just for them.

Windows installed on every wall and a glass door provided the much needed light for growing birds. Layers of shelving to accomodate baskets with make-shift nests lined the walls.

Dedicated volunteers specifically trained to rehabilitate songbirds worked tirelessly from sun up to sun down to feed the many hungry mouths with appropriate nutrition and essential vitamins. Keeping all the birds fed, warm and dry in proper nests proved to be exhausting but very rewarding.
MAJOR DONOR & MEMBER CONTRIBUTORS

$80,000+
Dorothy Correa & Garrett Foulke
Vetter Family Trust

$25,000+
Colad Charitable Trust
Woods Family Foundation

$10,000+
Larry Kahn
Joan Sargen

$5,000+
Castro Family Limited Partnership
Karen Clarke
Suli & Donald Ellis
Suzy Ficker Trust
Thornton Glide Jr & Katrina Glide Foundation
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Sophidion Foundation, Jim Clarke
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Animal Care Clinic, Dr. Richard Tao
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$25,000+
Cayucos Senior Citizens Club, Inc.
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Rotary Club of Morro Bay
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Adale & Robert Stern
Sharon & Dale Sutliff
Kathleen Waddell
Marleta Warneke-Garner & Bob Garner
Penny & Jack Zenglein

$10,000+
Pacific Wildlife Care gratefully acknowledges our generous donors

$500+
A Live Wire Electric, Richard Kelley
Raymond Alexander
Marcelle Bakula
Susan Belany
Teresa M. Bertrand
Beatrice Boothe
Cambia Community Council Grant

making a difference

Pacific Wildlife Care gratefully acknowledges our generous donors

Major Contributors: Names reflect donations of $500 or more for Center operations and Center re-model from May 2012 – December 2013

Fund-our-Vet: Names reflect contributions to the 2013 Fund-Our-Vet Campaign

Golden Eagle Release 2013
$3,500+
Dorothy Correa & Garrett Foulke
Kathleen Dillon
Jeanette Stone

$1,000+
Nancy Aaron
The Brown Family Foundation
Jenni & Michael Clayton
Charlie Cole
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Oso Libre Por Vida, Inc.
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Hilary Saner & Anthony Peckham
Save the Sea Turtle International
Kathleen Waddell
W. Duane Waddell
Edwin N. Woods, Jr.

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Joyce & Gary Benedetti
Cayucos Senior Citizen’s Club, Inc.
Claudia Duckworth
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Christine Harvey
Phyllis Hischier
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Motivative & Communicative Concepts
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Jack P. Witter Family Trust

$200+
AR & Co Public Relations & Marketing
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Under $100
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Mary-Sue & Robert Chapman
Andrea & Randy Chavez
Nancy Cohn
L- Sue & Dennis Coville
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Ileen & Leo Doering

$100+
Beachside Rentals, Toni LeGras
Shaila Blake
Gail Blue TTEE
Veronica Bowers
Margaret Bowman-Kelly & William Kelley
Jean Boyd
Lou Brill
Virginia Bunnell
Kelly & John Cherry
Patricia & James Clevenger
Maryanne deGoede
Jill Dantone & Caroline Hall
Virginia & John Flaherty
Forensic Lab Services, Sandy Rakestraw
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Donna & Grant Halley
Janice Halverson
Pam Hartmann
Linda & Quin Hauss
Donna Herbst
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James Landreth
Little Sur Inn & Moonstone Landing
Patricia & James Litzenberger
Sue & Karl Luft
Christine Lasby
Suzanne & Tim Lytsell
Grant & Marcum, DDS
Joan Matthews & Robert Bruce
Terry Mead
Lonna & Keith Nielsen
Timothy O'Keefe
Diane & Leland Osborn
Jennifer Valeri & Anne Young

Martha & Alton Dreke
Marion & Jerome Erling
Carol & William Greene
Pamela & Anthony Gudish
Merita Hartman
John Fleming
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Marjorie Hanks
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Molly & Harry Thorpe Jr.
Kathy Todd
Anne Voorhies
Marcia Usavage
Marcia & Arthur Walker
Candace Ward & Phil Gross
Bonnie & Eric Zebe
OUR MISSION
To support San Luis Obispo County wildlife through rehabilitation and educational outreach.

- In 2013, PWC took in more than 2,000 birds, mammals & reptiles for the second year in a row.
- Our hotline volunteers fielded more than 2,000 calls, assisting the public with wildlife concerns and helping wildlife in distress.
- Our educational team and PWC wildlife ambassadors gave 136 presentations reaching out to more than 5,500 SLO County residents.

OUR VISION
We envision a community aware of and responsive to wildlife and wildlife issues.

OUR VALUES

COMPASSION
for animals and each other.

RESPECT
for the voices, values and ideas of all in the Pacific Wildlife Care community.

ACCOUNTABILITY
to engage in professional and ethical behavior and remain transparent in all aspects of the organization.

TEAMWORK
through collaboration, cooperation and support for one another.

EXCELLENCE
from continual improvement in our abilities to provide care for injured and orphaned wildlife, educate the public and govern ourselves.

Cover photo by Christine Lowe: Jack Lowe releasing a Brown Pelican
Publication layout – Jeanette Stone
WILDLIFE REHABILITATION - including Aquatic Birds, Raptors, Songbirds, and Small Mammals
For over 25 years, Pacific Wildlife Care (PWC) has been the first responder to rescue wildlife throughout San Luis Obispo County. In 2007 we were able to construct our Wildlife Rehabilitation Center, which serves as the hub of PWC’s rehabilitation efforts. It is well-equipped with x-ray equipment, a surgical suite, a large flight cage, a “baby bird” room, aquatic bird pools, and various bird and mammal caging. It also serves as one of the primary facilities for California’s Oiled Wildlife Care Network (OWCN), covering the area between Monterey and Los Angeles.

Wildlife veterinarian and Senior Rehabilitators: Thanks to a generous donation in 2012, we were able to hire a full-time wildlife veterinarian in 2013, Dr. Shannon Riggs, DVM. Dr. Riggs works on site with our highly skilled and trained Senior Rehabilitators, who oversee the care of the animals, supervise our trained Center volunteers, and help them advance their skills.

2013 statistics
<table>
<thead>
<tr>
<th></th>
<th>Total Animals Taken In</th>
<th>Total Released, Transferred, or Still in-house on 12/31/2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Birds</td>
<td>1,517</td>
<td>606</td>
</tr>
<tr>
<td>Mammals</td>
<td>469</td>
<td>257</td>
</tr>
<tr>
<td>Reptiles/ Others</td>
<td>30</td>
<td>26</td>
</tr>
<tr>
<td>Total</td>
<td>2,016</td>
<td>889</td>
</tr>
</tbody>
</table>

WILDLIFE HOTLINE AND RESCUE/ TRANSPORT
Trained volunteers maintain our Hotline 365 days a year, providing answers and advice to help people live compatibly with local wildlife. When necessary, they arrange for Rescue/Transport volunteers to capture distressed animals and bring them to the Center. In 2013 we fielded 2,470 Hotline calls and logged over 18,000 miles transporting wildlife back to the Center.

WILDLIFE EDUCATION PROGRAM
Pacific Wildlife Care is a valued community educator on behalf of wildlife. Our trained volunteers take non-releasable educational animals – Animal Ambassadors – out to the public and give presentations throughout the county to local schools (pre-school through university), churches, senior homes, service organizations, clubs, and community events, teaching people how they can help prevent injury and protect wildlife. In 2013 our Education team gave 136 presentations, reaching over 5,500 people. We also offer a Humane Wildlife Eviction and Exclusion Program to help people deal with unwelcome wild animals in humane ways.

VOLUNTEER TRAINING AND SUPPORT
Volunteers play the primary role at PWC from Hotline, to Rescue/ Transport, to animal care and feeding at the Rehabilitation Center, to record keeping, office support, fund-raising, and community education. Our Rescue/Transport volunteers are trained to properly transport and care for injured wildlife, and our Center volunteers work tirelessly to try and return as many animals back to their native habitat as possible. PWC recruits volunteers through public opportunities orientation and tours of the Center, and provides training and mentoring programs to support volunteers in their path of service.

Volunteers
<table>
<thead>
<tr>
<th></th>
<th>Total # Volunteers</th>
<th>Total # Hours</th>
<th>Total Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Center</td>
<td>123</td>
<td>20,981</td>
<td></td>
</tr>
<tr>
<td>Hotline Coverage</td>
<td>38</td>
<td>4,465</td>
<td></td>
</tr>
<tr>
<td>Rescue/Transport</td>
<td>64</td>
<td>644</td>
<td>18,123</td>
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<tr>
<td>Education</td>
<td>11</td>
<td>980</td>
<td></td>
</tr>
<tr>
<td>Front Office</td>
<td>5</td>
<td>1,456</td>
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### REVENUE

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations, Dues and Grants</td>
<td>$ 124,249</td>
<td>$ 103,455</td>
<td>$ 227,704</td>
</tr>
<tr>
<td>Investments and Other Income</td>
<td>51,501</td>
<td>288</td>
<td>51,789</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td><strong>138,278</strong></td>
<td><strong>(138,278)</strong></td>
<td><strong>-</strong></td>
</tr>
<tr>
<td>Total Revenue</td>
<td><strong>314,028</strong></td>
<td><strong>(34,535)</strong></td>
<td><strong>279,493</strong></td>
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</tbody>
</table>

### EXPENSE

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>Program</td>
<td>210,882</td>
<td>-</td>
<td>210,882</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>17,072</td>
<td>-</td>
<td>17,072</td>
</tr>
<tr>
<td>General and Administrative</td>
<td><strong>25,188</strong></td>
<td>-</td>
<td><strong>25,188</strong></td>
</tr>
<tr>
<td>Total Expense</td>
<td><strong>253,142</strong></td>
<td>-</td>
<td><strong>253,142</strong></td>
</tr>
</tbody>
</table>

### NET ASSETS

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Beginning Net Assets, Jan. 1, 2013</td>
<td>48,919</td>
<td>120,222</td>
<td>169,141</td>
</tr>
<tr>
<td>Excess of Revenue Over Expenses</td>
<td><strong>60,886</strong></td>
<td><strong>(34,535)</strong></td>
<td><strong>26,351</strong></td>
</tr>
<tr>
<td>Ending Net Assets, Dec. 31, 2013</td>
<td>$ 109,805</td>
<td>$ 85,687</td>
<td>$ 195,492</td>
</tr>
</tbody>
</table>

### Functional Expenses

- **83%** Program
- **7%** Fund Raising
- **10%** General and Administrative
## REVENUE

**FINANCIAL REPORT FOR THE YEAR ENDING DECEMBER 31, 2013**

<table>
<thead>
<tr>
<th>REVENUE</th>
<th>2013 Actuals</th>
<th>2014 Projected</th>
<th>2014 Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants</td>
<td>$8,600</td>
<td>$10,000</td>
<td>$1,400</td>
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<tr>
<td>Directed Donations</td>
<td>96,230</td>
<td>100,000</td>
<td>3,770</td>
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<tr>
<td>Membership Dues</td>
<td>90,702</td>
<td>98,550</td>
<td>7,848</td>
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<tr>
<td>Donations</td>
<td>32,172</td>
<td>35,075</td>
<td>2,903</td>
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<tr>
<td>Program Services</td>
<td>10,710</td>
<td>16,000</td>
<td>5,290</td>
</tr>
<tr>
<td>Special Events</td>
<td>39,250</td>
<td>40,000</td>
<td>750</td>
</tr>
<tr>
<td>Other</td>
<td>1,829</td>
<td>2,800</td>
<td>971</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$279,493</strong></td>
<td><strong>$302,425</strong></td>
<td><strong>$22,932</strong></td>
</tr>
</tbody>
</table>

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![Graph showing revenue by category](image-url)